

# ***LIBERTY INTERNATIONAL RETURN POLICY***

Liberty international values our relationship with you and offers a return policy for most products that you purchase from Liberty. Under this policy, you may return to Liberty, within the applicable return policy period, products that you purchased from Liberty International for a credit of the purchase price paid, less shipping and handling and applicable restocking fees.

Liberty International's 30-day Return Policy:

Products may be returned within (30) days from the date product was purchased.

## **Restocking Fees:**

Unless the product is defective or the return is a direct result of a Liberty International error, a restocking fee of 10% will be charged.

## **How to Return:**

To return products, you must contact Liberty Customer Service ([www.cs@libertyinternational.net](mailto:www.cs@libertyinternational.net)) and receive the authorization for return, within the return policy period applicable to the product you want to return. You must obtain a "Return Authorization" in order to return the product.

You must ship the product to Liberty International within (5) days of the date that Liberty issues the "Return Authorization".

The return address is:

## **Liberty International**

### **Warehouse West**

**P.O. Box 438**

**Woodburn, OR 97071**

## **LIBERTY INTERNATIONAL DEFECTIVE PRODUCT OR DAMAGED PRODUCT REPLACEMENT POLICY**

### **A Product is Considered Defective When:**

- A new battery has been tested in the product.
- A new SIM Card was inserted and the device is still inoperative
- Every trouble shooting method is used, and the product has been determined defective.

### **The Product is Considered Damaged When:**

- The product is no longer operative.
- The product's screen or body is cracked.
- The product has water damage.
- The product has any type of physical damage.

Once the product is determined to be defective, Liberty International will ask that the product be shipped to:

## **Liberty International**

### **Warehouse West**

**P.O. Box 438**

**Woodburn, OR 97071**

If the product appears to have physical damage, then Liberty International has the right to refuse to send a replacement product until the replacement product has been paid in full.

If Liberty International has sent a replacement product and the original product has not been sent back to Liberty International, the Independent Representative will be responsible for the cost of the replacement product, plus any applicable shipping and handling charges.

### **Declaration of Independent Representative:**

I hereby declare that I have read and agree to Liberty International's Replacement Policy. I understand that if I return a product to Liberty International with any physical or internal damages, that Liberty International will not refund any money for that product and that I will be held responsible for that product. I hereby acknowledge that I agree that the final decision of the condition of the product, is that of Liberty International. I hereby declare that all statements made by me regarding the condition of the product in question, are accurate.

Signature \_\_\_\_\_

Tracking ID # \_\_\_\_\_

Date \_\_\_\_\_ Return USPS Shipping Tracking # \_\_\_\_\_ Fax to 971-275-1876